



# Training Services

## NCC Services WG Update

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# Overview

- The Training Services Department
- Training in 2005
- Membership Survey
- An announcement!

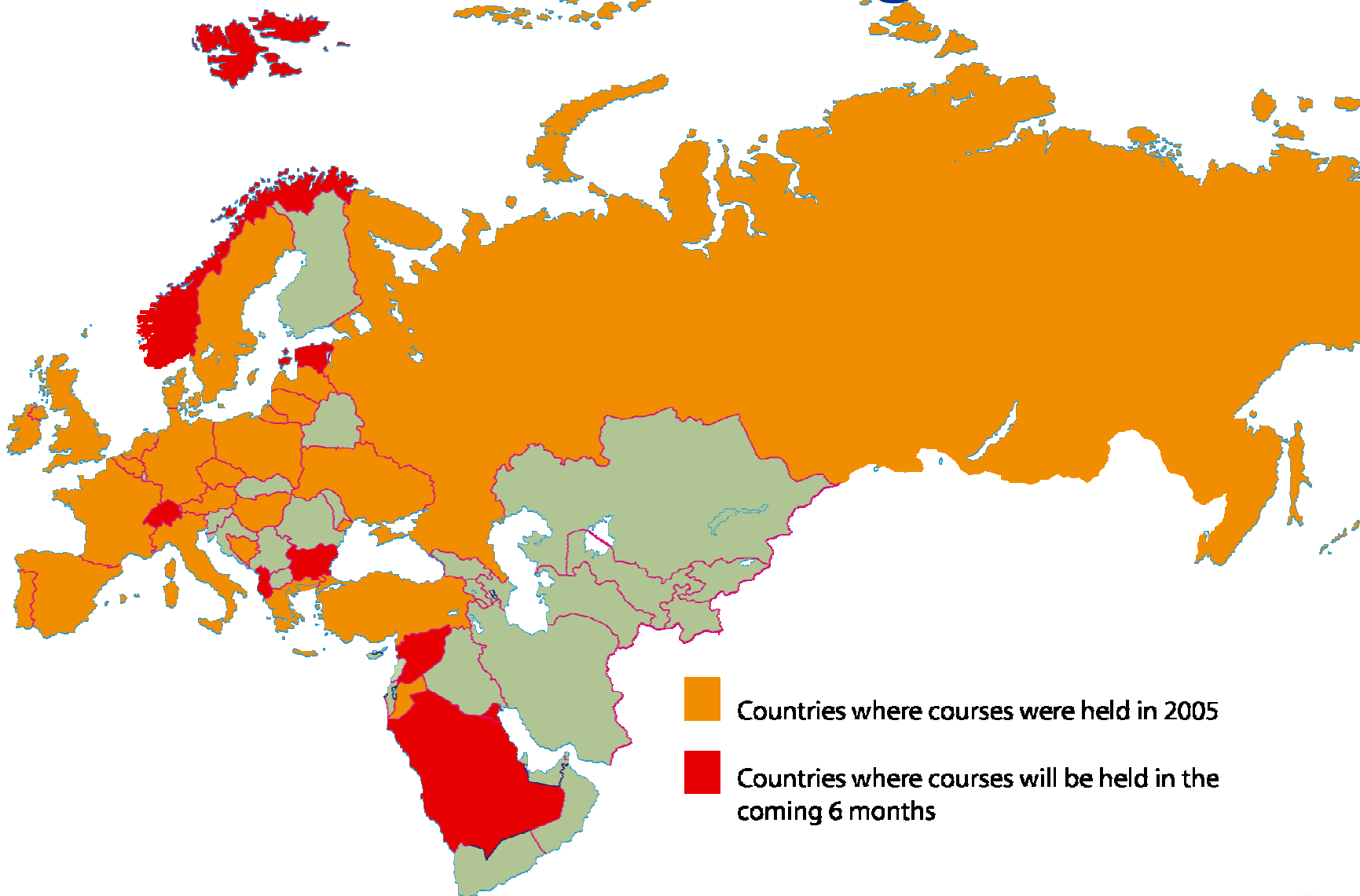
# Meet the team



# Training in 2005

- LIR, RR and DNSSEC courses
  - 65 courses in 30 countries
  - 1284 attendees from 50 countries
- Seminars and presentations
  - Moscow Regional Meeting
  - APRICOT Kyoto February 2005
- Courses hosted by:
  - CERN – Geneva
  - TeamIX – Nuremberg
  - SCS-NET – Syria
  - Deutsche Telekom – Stuttgart
  - 2Connect – Bahrain
  - Incom Corporation – Kiev

# Where did we go?





# Choosing Course Locations

- Numbers
  - LIRs and new LIRs per country
  - course places offered in last 12 months
  - attendance in last 12 months
    - attendees residence
- Statistics and input from RS department
- Requests from LIRs and RIPE NCC
- Conferences
- Government travel warnings



# Membership Survey 2005

- Overall feedback very positive
  - thanks!
- More technical courses and more topics
  - DNS for LIRs, IPv6
- More interaction and practical examples
- Member input on topics and course locations
- E-Learning, E-Learning, E-Learning!!!

# Why E-Learning?

- Reaching out to our members
- Allow face-to-face training courses to have more technical focus
- Use demos to make courses more interactive
- Addition to training program
  - won't replace face-to-face!





# RIPE NCC E-Learning Centre

You are not logged in. (Login)

**Main Menu**

- Link to RIPE NCC website
- RIPE Whois Database
- E-Learning news

**Course categories**

- RIPE Whois Database
- How to...
- Search courses...
- All courses...

## E-Learning news

Welcome  
by RIPE NCC Training Services - Tuesday, 4 October 2005, 10:14 AM

# Welcome to the new RIPE NCC E-Learning Centre

## Online Learning for EVERYONE

## Calendar

**Login**

Username:

Password:

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[Create new account](#)  
[Lost password?](#)

**Online Users**

(last 5 minutes)

RIPE NCC Training Services

**Upcoming Events**

LIR Training Course - Edinburgh, UK  
Thursday, 3 November (09:00 AM)

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[Go to calendar...](#)  
[New Event...](#)

You are not logged in. (Login)



# RIPE NCC E-Learning Centre

- Windows, Linux and Mac compatible
- Simple to use
- Modular approach
- Integrated quizzes
- E-mail support from trainers
- Login to the system – allows tracking

... And much more



# RIPE NCC E-Learning Centre

- Launch 1 November
  - “Using the Whois Database”
  - “Policy Development Process” (Q1 2006)
- Sneak preview available in the Member Service Centre
- <http://e-learning.ripe.net/>



# Contact & Information

- Feedback and ideas  
[<training@ripe.net>](mailto:training@ripe.net)  
[<rummy@ripe.net>](mailto:rummy@ripe.net)
- General information and material  
<http://www.ripe.net/training/>
- Forthcoming courses  
<https://lirportal.ripe.net/lirportal/training/course-list.html>